

Shipping High Value items

What would you do if your family heirloom or one of a kind collectable went missing or got damaged during your PCS move? To say you'd be disappointed would be an understatement. High value items can be irreplaceable; and therefore, require special attention by all parties. To help you during your next PCS move, we would like to provide the following tips.

Have expensive and valuable items (e.g. artwork, collectables, heirlooms) appraised. The Government does not pay for the appraisals, but consider this part of your investment in the event of loss or damage. Attempt to locate original purchase receipts for your more expensive items and keep them separate from the rest of your shipment. Consider using a video camera or taking close-up pictures to record the condition of your furniture, working condition of your stereo, television and the actual appearance of your expensive and/or valuable items prior to the household goods pack/pickup dates. This could help in the event you must file a Loss/Damage Claim.

Do not ship small, extremely valuable items such as stocks, bonds, jewelry, coins/coin collections, passports, birth certificates and items of great sentimental value such as photo albums. Pack them in your suitcase and hand-carry them, as well as your purchase receipts, pictures, and appraisals. You should also secure/safeguard these items during your pack/pickup dates, don't leave these items lying around. Putting them in your locked vehicle can prevent them from accidentally being packed up in your shipment.

If you decide high value items are to be shipped, it's imperative that the items are listed on the inventory. In addition, you must be able to substantiate what you owned and its pre-shipment value.

Should you encounter any problems regarding shipping your high value items during your pack and pick up dates remember the Quality Assurance Department is always available to assist.

Don't forget, if you have property stored by the Government it is your responsibility to keep your contact information current at all times. It's imperative that you update or make arrangements for delivery of your storage during your personal property counseling.

Go to www.Move.mil for additional helpful personal property information.